

Special rules of practice before Background of the COVID-19 pandemic

(These regulations serve to protect patients and practice staff. They apply as a supplement to the house rules until revoked.)

1) Access ban and access restrictions:

Access to our practice is strictly prohibited if at least one of the following points applies to you:

- You received proof within the last 28 days an **infection or colonization** with the "new coronavirus" (SARS-CoV-2, causative agent of the disease COVID-19) and there is no subsequent negative PCR test from this period to rule out ongoing infectivity.
- You are in government or legal **isolation** or **quarantine**.
- Within 5 days you had **contact** with a person who had been diagnosed with the new coronavirus (SARS-CoV-2) (contact up to 2 days before the symptoms appeared or the positive test).

Access to our practice is only permitted with a negative PCR test, not older than 48 hours, if you have had new flu-like symptoms such as fever, cough, difficulty breathing and/or smell or taste within the last 14 days.

had taste disorders.

If at least one of the above points applies to you, please call us so that we can advise you on your options. Our telephone number is: (0201) 534 134.

Outside the regular opening hours, you can reach the dental emergency service on **01805 / 98 67 00** (14 cents/min from a German landline).

Note: Because the protection of patients and employees is our top priority and you through your prudence

You will make a significant contribution to this when you allocate your alternative appointment for a time at which you are not more than potentially infectious are given preferential consideration.

2) Accompanying person ban:

No accompanying persons are currently allowed.

Exceptions:

- **1** parent for children,
- **1** caregiver / **1** supervisor for those in need of help
People.
- **1 mandatory(!)** interpreter for patients with language barriers may enter the practice under **“2G Plus conditions”** :

0. Vaccinated or recovered **AND**

1. negative antigen test < 24 hours or negative PCR test < 48 hours,
each from a certified test center (**NO self-tests!**)

The same conditions under **point 1** apply to the accompanying person as part of the exception rule as to the patients. There must be no increased risk of COVID-19!

3) Mask requirement:

All persons (as well as the entire practice team, provided that the Employees are not behind a protective pane) must **wear medical mouth and nose protection in our practice** , which is only available to patients for the period of treatment

may lose weight.

Unfortunately, we are not able to provide you with mouth and nose protection. Therefore, before you visit us, please ensure that you cover your **mouth and nose** with a surgical mask or an FFP2 or FFP3 mask.

Masks with an exhalation valve (FFP2/FFP3 with valve) do NOT offer third-party protection and are therefore NOT permitted!

*) Due to the dynamic development, the availability of the Essen Citizens' Telephone can change at short notice to change. We strive to be as up-to-date as possible, but unfortunately we cannot provide all links and information completely monitor. If you find that the information given here is no longer up-to-date, please let us know brief information via [e-mail](#). Thank you very much!